

Appendix 2.4

In the matter of 'The Clifton', 96 Clifton Hill, London NW8 0JT

Application to review premises licence under s. 51 Licensing Act 2003

Statement in support of application to review the premises licence

1. My name is Andrea Mackay and I live at 87 Clifton Hill, London, NW8 0JN. I have lived at this address for four years with my husband, Iain, and our three sons.
2. This statement is written in support of the application by Clifton Hill Residents Group (CHRG) to review the premises licence for 'The Clifton'. I am a member of the CHRG.
3. My house is across the street and four doors down from The Clifton. Our sitting room and bedrooms all face the quiet, tree-lined street we share with The Clifton. It is while in these rooms that we experience the greatest disturbances emanating from The Clifton.
4. This statement sets out my own personal experiences of i) nuisance emanating from the Clifton; ii) the impact it has on my life; and iii) efforts to resolve the issues. I deal with these in turn:

- i) When we moved to our new home in late December 2013, The Clifton was closed for business. Prior to the spring of 2017, our street was quiet in the evening and nearly silent after 9:00 p.m.

I can say, without hesitation, that every night The Clifton is open, I can hear, to one degree or another, the customers drinking in the beer garden and/or leaving the premises. During the weeknights it is sometimes a calmer, quieter departure. There have been several evenings, however, when this was not the case. On the weekends, it is consistently very noisy and annoying.

After 11:00 p.m., on many occasions, we were awakened by drunken customers yelling to each other across the street or down the block. On

three occasions, the customers were behaving rudely and aggressively and shouting profanity as well.

Customers congregate on the street to chat before departing. They are loud and boisterous. Taxis and/or Ubers can be heard idling in the street as they wait for their fares. If they wait in front of our property, exhaust fumes waft into our home through the open windows.

- ii) The presence of The Clifton has negatively impacted the quiet enjoyment of our property. There is no reason for drunken patrons being left to their own devices to disturb and waken sleeping families in the neighbourhood. I have also been wakened, on many occasions, from an afternoon nap by loud customers in the beer garden.

In addition, since The Clifton has been operating, there has been an increase in the number of incidents of damage and break-ins to residents' parked cars. No one has come forward to claim responsibility for the damages but since they have all occurred after The Clifton has opened, one wonders if there is a correlation.

I have also noticed an increase in the amount of trash being left on the pavements.

- iii) I was present at a meeting with management on June 28, 2017 when these disturbances were discussed at length. At that time, management made a commitment to increase the monitoring of the beer garden and patrons' departures by having a security person outside. They have yet to do this.

I believe that the facts stated in this witness statement are true. I am aware that this statement will be used in support of an application to review the premises licence, and that as supporting documentation it will be seen by the licence holder and will be available to view on the City Council's Licensing Register, and will form part of the Report to Sub-Committee which is a public document.

Signed:

Address:

Date:

